



Brittany Payne Promoted to Chief Administrative Officer

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Concord, NC – Cabarrus Rowan Community Health Centers is proud to announce that Brittany Payne has been promoted to Chief Administrative Officer.

Brittany Payne has been promoted from the Director of Administration to the esteemed role of Chief Administrative Officer. She is responsible for the development and oversight of high-quality, cost-effective and integrated strategic plans for the grants, programs or projects for CRCHC. Brittany is an experienced Quality Improvement leader and is driven to initiate and sustain improvement in practice efficiency, cost and utilization and quality of care. She has succeeded in using QI methodologies to engage clinicians and patients to better manage chronic conditions, improve health outcomes, and report greater satisfaction with care received in a value-based healthcare environment.

“Brittany has consistently demonstrated unwavering commitment, exemplary leadership, and a deep understanding of our organization’s administrative functions. Her strategic thinking, problem-solving skills, and ability to foster collaboration make her the perfect fit for this elevated role. I am confident that Brittany will continue to excel in her new capacity, driving our administrative operations to new heights.” said CEO Don Holloman.

Brittany stated she is excited to take on this new challenge and is committed to driving the organization’s continued growth and success. “I look forward to working closely with my colleagues to build on the organization’s strong foundation and reach new heights in the years to come.” Ms. Payne said.

Cabarrus Rowan Community Health Centers, Inc. (CRCHC) is a community-based nonprofit organization founded in 2003 and dedicated to positively impacting the health of the community. CRCHC serves more than 15,000 patients annually by providing quality medical, dental, and behavioral health services, without regard for a patient’s ability to pay, and serves as a community resource for eliminating health disparities.