

Cabarrus Rowan Community Health Centers has made the careful decision to enact changes to help protect the health and safety of our patients and team members

#### Here's what you need to know:



#### Call First

If you have symptoms of coronovirus such as fever with cough or shortness of breath, please stay home and call your primary care provider.



#### Use Athena Patient Portal for prescription refills.

If you have any additional questions or concerns, please call your docotor's office. Don't have a portal account? You can sign up via the link below





## Come to all clinical appointments alone, if possible

If necessary, only one family member/support person who is free from fever, cough, cold or stomach virus symptom may accompany a patient to their appointment, including the waiting area.

Families who encounter special situations should contact the clinic directly.



#### **Phone Visits**

CRCHC is now offering PHONE VISITS for some patients with coronavirus symptoms and /or chronic confitions. If interested, please call our clinic: 704-792-2242





# Classes and Events are cancelled.

All community events and classes at our facilities are canceled until further notice, including diabetes education classes and Diabetes Reinal Screenings.



# Extended Late Hours are cancelled.

All extended late hours are cancelled. All clinics will close by 5p.m. Monday-Friday.

We understand this is a time of uncertainty for many. Know we are here to continue caring for you and your family. The most important thing to do is to dtay calm, stay informed and wash your hands.

## What should you do if you still have concerns?

We have resources available to help:

- Visit our **website** for up-to-date information.
- For quick access to care, schedule an appointment via your patient portal. If you need more information, call our clinic even after hours. **704-792-2242**